



Get BACK to your practice, NOT your paperwork.

## **Front Office Features**

Medicfusion automates your front office, clinical notes and even patient paperwork. Easy navigation tools help your staff work faster, more efficiently and more cost-effectively. Remember, if questions arise, we are there for you, 24/7. All Front Office Features are accessible by a convenient Staff Website.

#### **Clinical Documentation (SOAP Notes)**

Patient Records are created and maintained using narrative libraries that you control, not rigid templates. This guarantees robust, customized clinical documentation for all your patient records. Notes can be fully customized to explain patient situations. By avoiding rigid templates and ensuring flexibility, Medicfusion always delivers the best documentation, completely eliminating the hassles associated with travel cards, manila folders, or hanging files.

This feature lets you treat more patients in less time. When it comes to clinical documentation, Medicfusion has unprecedented speed, scope and style. Using a standard PC or MAC, Medicfusion's touchscreen MedicTablet, or the ultra-fast physician's wall-mount touchscreen PC, you can completely document the clinical encounter and even order tests, using SOAP (Subjective Objective Assessment Plan) notes and reports. Medicfusion's SOAP comes pre-loaded with one of the broadest, most comprehensive libraries of clinical exams and tests, featuring over 225 subjective, objective, assessment and plan findings. You can also completely customize your Medicfusion SOAP settings through a simple hide/show setup.

## **Transcription Library**

The Medicfusion Transcription Library eliminates the obsolete and mundane tasks involved with dictating, transcribing, typing notes, and narratives. It's a Library of common medical terms specific to your practice to make transcription in SOAP Notes speedy and accurate. It's fast, easy to use, a breeze to edit and included in your Medicfusion monthly fee.

#### **Patient Portal Website**

Medicfusion's Patient Portal Website is a powerful tool for intake, patient payments, scheduling, charting their progress and even making co-pays with a Virtual Payments function. For example, patients can log on at home and update records, complete forms in real time, and accomplish many other tasks you may require of them, all from the comfort of their home. This feature is free to you and your patients as part of the Medicfusion System.

### **Custom Forms**

Medicfusion offers the only EHR/EMR with Custom Forms. This lets you input your own intake or exam forms, or even targeted patient surveys into your Medicfusion websites. You can adopt shared forms from our Custom Forms Library, or create a proprietary form for your own use. In the rare event you require a very complex form, Medicfusion developers are available to assist for a nominal fee.

## **Custom Forms Library**

Our Custom Forms Library is standard in all Packages. It contains over 50 commonly used forms and surveys you can quickly adapt to your practice. Examples are: Health History, Patient History, Patient Questionnaire, Motor Vehicle Accident Intake, Outcome Assessment, En Espanol Health History, Pediatric Intake Form, Medicare ABN, Nutritional Assessment, Muscle Tests, and more.

## **Outcomes Assessment Library**

(Chiropractic, Orthopedic, , Pain Management Use)
Included in Advanced & Premium Packages
Optional in all other Packages for an additional fee.
Medicfusion is proud to offer the first ever, fully integrated
library of Outcomes Assessment Forms, primarily for
Orthopedic, Neurology, Chiropractic and anyone involved with
Pain Management. This exciting feature provides
unprecedented tools for documenting medical necessity to
avoid denials and post-payment recoupment and to ensure
compliance with insurance companies.

### **Patient Files/Attachments**

Medicfusion understands that it is critical to access pertinent medical records at the point of care. As a result, we developed a fast, easy-to-use attachments feature for MRI's, x-rays, referrals and more. If you need to attach any document to your patients' records, the Medicfusion Attachments Module makes it easy. Within Medicfusion, patient files may be attached in virtually any format, including pdf, jpeg, gif, png, and tiff. Documentation may be attached from efax, camera, email, USB upload and/or scanned.

#### **Online Scheduler**

Medicfusion's Online Scheduler is your best friend in enterprise medical scheduling. We do the searching for you. We take care of appointment confirmations, reminders, re-calls and more. Your patients actually schedule their appointments online at their convenience. Medicfusion's Online Scheduler may be customized for your practice, and there are no limits on providers or resources.

#### **Automated Communications**

Medicfusion's Automated Communications will further assist in saving you time and money. Email messages are automated to grow your practice, save you time, and improve patient compliance. With this feature, you may email a message to a single patient or a portion of your patient database for appointment reminders, birthday greetings and more via their home computer or Smartphone.



Additionally, Medicfusion offers an optional text and voice feature. For a small monthly fee, your Automated Communications can be sent in text, voice or the included email format.

Choose from these Text & Voice Packages: \$34 /month - 600 Voice/Text Messages \$79 /month - 1800 Voice/Text Messages \$299 /month - 5000 Voice/Text Messages Charges will be made directly to your payment method on record with Medicfusion.

#### **ePrescribe Function**

With Medicfusion, in partnership with DrFirst, prescriptions are sent electronically to the patient's pharmacist. This function is required by the federal government to complete the attestation process.

Features include:

- + Real-time patient medication lists
- + Electronic prescriptions
- + One click renewals
- + Fewer calls from pharmacies or to physicians
- + Fewer handwriting interpretation errors
- + Increased productivity
- + Reduced potential for adverse drug events

ePrescribe Professional Licenses
Limited Use: (includes Staff License)
Recommended for non-prescribing
professionals. Included in Intermediate,
Advanced and Premium Packages.
Available as an Option in the Basic
Package for an additional cost of \$300
Full Use: Available for an additional cost
of \$750 per year in all Packages.
Recommended for prescribing
professionals.

#### Reports

Medicfusion reports are conveniently available in one place; no more digging for files, faxing, scanning, and copying. A simple click sends documents to print or email. From patient registration forms to complete case histories, everything is right here, ready to efax or print.

# **Back Office Features**

Primarily for Physician use, Back Office Features center on billing functions and practice growth.

## **Pulse Reports (Practice Analysis)**

With our revolutionary metrics analysis, Medicfusion helps you keep your finger on the pulse of your practice, 24/7. Define the time period and, with a single click and in under a second, you'll get a complete report detailing:

- + Real-time statistics
- + Procedures performed by provider
- + Patient visits
- + Receipts by patient and payment type
- + New patients

+ Cancellations

- + The next day's business
- + No shows
- + Appointment and schedule details+ Products sold by staff member

## **Virtual Payments (Integrated Online Payments)**

This optional use feature includes automated recurring charges for cash plans and balance payoffs. There is an initial setup fee and a small monthly service charge for those choosing to use this feature, which has proven to be well worth the nominal cost.

# **Training & Support Services**

## **Around-the-Clock Support**

24/7 support ensures that whatever your EHR/EMR needs and challenges, Medicfusion is available to help via email, live chat or phone. All support requests will be documented and responded to in a timely fashion.

#### **Training**

Medicfusion understands how busy you are and the need to get technology quickly implemented. With our 90-day, go-live guarantee, we help ensure a simple and swift transition. Training begins with easy-to-navigate online videos to get you set up and familiar with the program. The Medicfusion training team will then work with your practice directly to ensure that set up is correct and that all questions are answered. We pride ourselves on delivering products that are easy to use. However, if questions should arise, simply contact Support for assistance.

## **Attestation Coaching**

EHR Attestation is part of qualifying for meaningful use (and government incentive funding) as defined by The American Recovery and Reinvestment Act of 2009 (Recovery Act). There are many criteria that an eligible practice must meet to attest use of a certified EHR technology, including reports and metrics. Attestation may seem overwhelming, but Medicfusion free Attestation Coaching will help make the process easier. With our simplified flowcharts and step-by-step guide, you will smoothly complete the Attestation process.

### **Data Migration**

Medifusion Data Migration is a must for veteran practices. This feature allows Medicfusion to import vital patient demographics from your old software system, giving you a head start on your Medicfusion implementation process. For those clients using eBilling LIVE, it is a convenient way to get all your billing records updated quickly.

## **Financing**

Financing is available to ensure that you can cost effectively incorporate Medicfusion into your practice in line with your needs.

## **Referral Bonus**

A\$100 Referral Bonus is paid to any existing client who refers Medicfusion to a new practice upon that practice purchasing a Package. Unlimited Referral Bonuses, some restrictions apply.

# **Optional Modules**

## **ClaimFusion Electronic Billing**

As a Medicfusion user, you'll find ClaimFusion to be an exceptional addition to your practice. All your billing and coding needs are handled problem-free and in real time; you also benefit from automated charge posting and electronic remittance. Bottom line - ClaimFusion's ability to simplify billing and claims processing means you'll be paid faster, have fewer claims rejected, watch your collection rates improve and enjoy increased revenue.

With partner, MedIT Live™ PM Software, ClaimFusion offers:

- + Electronic EOB/ERA Payment Posting and Account Reconciliation
- + Automated Patient Invoicing
- + Management Report Package (Includes Real-Time Information on Receivables, Active Claims, Denied Claims, and EOB Postings)
- + No Up-Front Practice Management (PM) Software Cost
- + No Annual ClaimFusion Maintenance Cost

Also Available (additional fees may apply):

- + Credentialing
- + Real-Time Electronic Patient Eligibility Verification
- + Collections Processing
- + Medical Billing and Available Collection Services
- + Claims Follow-up and Denial Appeals

### **Voice Dictation Module**

Optional with all Packages for an Additional Fee
With this module, you simply speak your notes into
Medicfusion and they will be transcribed into text. This
voice-activated feature allows for hands-free transcription to
save time and errors.

## Patient Self Check-in Module (Check-in Medic)

Included in Premium Package. Available with an Intermediate or Advanced Package for an additional fee.

A feature that will save you considerable time and money is Check-in Medic, the self-check-in program that lets patients go directly to the computer when they enter your office. They can check themselves in, fill out a VAS (visual analog scale rating pain level), update their health history, and sign the digital signature pad. Your option is Medicfusion's Check-in Medic, which collects patient subjective findings, co-pays and even handles walk-ins. For these options, we can provide a separate computer for your waiting room or you may provide one.

## DigiSig eSignature Pad

One DigiSig eSignature Pad is available with the purchase of the Check-in Medic software mentioned above. It takes the place of patient sign-in sheets and further assists an office with HIPAA compliance. DigiSig eSignature Pads may also be purchased alone for an additional fee.

#### **HITECH Certified**

Medicfusion is HITECH certified; an important consideration since incentive dollars are available to practices that implement a HITECH certified EHR. This program is intentionally limited to assessing compliance with the government-developed criteria and standards. It tests and certifies complete or modular Electronic Health Record technologies used in either the "Eligible Provider" or "Hospital" settings.

HITECH stands for the Health Information Technology for Economic and Clinical Health Act, which is part of the American Recovery and Reinvestment Act of 2009 (ARRA), which incorporates the Final Rule: Health Information Technology: Initial Set of Standards, Implementation Specifications, and Certification Criteria for Electronic Health Record (EHR) Technology.

#### **Web-Based**

In today's economic and technology environment, client server-based software no longer makes sense. Medicfusion's seamlessly integrated, database driven, web-based system is accessible 24/7 over the Internet, providing instant access whenever and wherever you need it. With our 128 BIT encryption you can rest assured your data is as secure as any online banking system. Your content is always available to you as a password-protected file on hard drive/disk.

#### iPhone/iPad Apps

Medicfusion's free iPhone/iPad app is available for download from the iTunes Store. This app serves both the clinic and patient with convenient mobile access to your practice and your Medicfusion Patient Portal Website. Make and track appointments, sync them to your iPhone, access superbills, patient lists, demographics and much more.



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You want a paperless practice. You're not alone. Welcome to Medicfusion EHR/EMR (electronic health and medical records), a cost-effective, and easy-to-use paperless system for small practice physicians. Designed by chiropractors with a chiropractor's specific EHR/EMR needs in mind, Medicfusion will save you time and money and be much appreciated by your patients. In addition, our 24/7 support ensures that we are there for you whatever your EHR/EMR needs and challenges. And, because we are a HITECH Certified system, approved government funding will more than cover any costs to your practice associated with implementation and ongoing support of Medicfusion EHR/EMR.