

# CASE STUDY



Medicfusion  
Electronic Health Records

## So Easy, Anyone Can Do It!

Medicfusion helps this sole practitioner operate with maximum efficiency.

### PIECE OF CAKE

Dr. Michael Cole says he had been using billing and management software for 24 of the 27 years he's been in practice, and Medicfusion is by far the easiest one he's ever used. "It's a piece of cake to write your reports, keep your diagnoses separate and manage your cases," he notes.

### SLOW TO CATCH ON

A sole practitioner, Dr. Cole must, by necessity, function efficiently to stay on top of his caseload. He chides himself for being hardheaded and slow to fully utilize Medicfusion. "After all these years, I thought I knew software," he explains, adding, "If I had been doing the training and webinars that Medicfusion is good about posting, I would have been way ahead of the game."

To catch up, he had to ask a lot of questions and discovered that Medicfusion is, as he puts it, "really, really good about support. You can go right to the top people for answers."

### EASY ATTESTATION

Dr. Cole went with Medicfusion initially for the government incentive. He's been through Attestation the last two years with checks arriving promptly. "The things I learned with Attestation were remarkable because I did not know how specific and easy this software is," he adds. "By the time the data was in, I basically did Attestation in about 15 minutes. It was remarkable."

### KEEPING PACE

As the healthcare industry shifts and turns, Dr. Cole stays in touch with Medicfusion to learn about system upgrades that will help him keep pace. For example, he has some advice for practitioners who will attempt ICD-10 by themselves: "Turn it over to Medicfusion. They have the software that makes it easy to do ICD-10 and the new coding for you."

### BOTTOM LINE

"Here's a key point I want to make," says this South Carolina practitioner: "If you want a system that will keep you compliant and do everything you want it to do and more, this is the one to get."



#### Owner & Provider

Dr. Micheal Cole, D.C.

Medicfusion Subscriber Since 2011

#### Practice Name

Vivatek Disc Rehabilitation

#### Location

Little River, South Carolina

*"This system is so simple that anyone can do it and that was not the case with the earlier systems I used."*

*- Dr. Michael Cole, D.C.*



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